Aulin named ombuds director at CU-Boulder[1]

#### Five questions for Darrin Pratt[2]

You have to be an avid reader and a lover of English literature to read an editor's note, even if it is the one in a particular edition of James Joyce's "Ulysses." But it was the explanation of the editors' decisions that turned the page on Darrin Pratt's career choice.

"It was the first time that a lightbulb went on and I realized that people do this for a living. I thought: They make books and I love books, so why not have a career making books."

A few life chapters later, after spending some time at a publishing house in New York, he ultimately chose to work at university presses.

# **University Press of Colorado milestones**

First book printed: "White Churches of the Plains: Examples from Colorado" by Robert Adams. First ISBN issued under the Colorado Associated University Press copyright, published in 1970.

Biggest press run: 10,000, on each of two titles: "Moctezuma's Mexico" (original edition in the 1990s, sold to the Natural History Book Club) and "Colorado: A History in Photographs" (original 1990s edition, purchased by King Soopers for sale in stores)

Top seller: "Colorado: A History of the Centennial State," 40,000 copies and still counting, in its fifth edition.

Award winners: For a list of numerous award-winners, visit the website <a href="here">here</a>[3].

"There aren't a lot of publishing options if you don't want to live in New York," said the director of the Boulder-based <u>University Press of Colorado</u>[4] and its Utah State University Press imprint. "You can work for a handful of publishing outfits scattered elsewhere or you can work for a university press. I've always been academically minded, and a university press had advantages, including location and giving me some control over my life."

The University Press of Colorado in 2015 <u>celebrated 50 years of publishing[5]</u>, and while some have forecast the demise of printed books, the press is going strong. Pratt began working for the press in 1997, after previous positions with Indiana University Press and Columbia University Press. He became director in 2000. The press is a consortium that includes institutions from around the state, including Adams State University, Colorado State University, Fort Lewis College, Metropolitan State University of Denver, Regis University, University of Northern Colorado and Western State Colorado University.

He hasn't had to write an editorial note like the one in "Ulysses" – "I've never really had a book quite like that," he said – but he does have editorial oversight of the books the press chooses to publish. Along with administrative duties, he also spends time trying to develop endowments to fund different parts of the press' lists.

## 1. How are press titles chosen and who are the authors?

We get about 240 submissions a year, and out of those, we publish close to 50 books a year. Some of the submissions are easy to turn down because they are completely off topic; others are more difficult. One of the things that distinguishes us from other publishers is our peer-review process. Even if one of our internal editors likes the project, it still needs to go out for peer reviews that are positive. Sometimes a book will have three or four reviews if it needs revisions.

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A lot of university presses initially tried to follow the Catholic model of publishing everything, but from a business model, that doesn't make sense, especially if you are a small press. The lists we started publishing were history and natural history and they were both very regionally focused. But in the late '80s and '90s, we had a director who came from a larger press and had quite a few author contacts in anthropology. Our members, including CU, have strong anthropology departments, so an anthropology list was started and that list has grown over the years.

Focusing on three key areas – history, natural history and anthropology – allows us to create certain economies of scale in terms of marketing and sales processes.

Our authors come from all over the world. Some do get paid royalties, but they generally aren't huge, and that's true across academic publishing. But the contracts are usually written on sliding scales so that if the book has textbook opportunities or really sells, an author can be rewarded accordingly.

Some of the books – about 40 percent – are authored by faculty from our member organizations. We would like to have more books from member faculty but we are restricted by the topic areas we publish. The other issue is that promotion and tenure committees can look negatively at junior faculty members who publish with a home press. It can be perceived as a less rigorous scholarly process and more like vanity publishing even though it is not true because of our review process. I often discuss this with assistant professors because the last thing we would want to do is publish a member faculty and hurt that person's career.

The books are printed mostly in Michigan, North Carolina and Canada. Our distributor in Chicago also prints some small runs. These days, the runs are small for most monographs. We generally start with about 300 copies and if they sell out, we can go to paperback, or if the book already is a paperback, we can go to our distributor, which prints about 50 books at a time. When we have books that have a little bit more potential, like text potential, we might do a larger run.

#### 2. What has changed at the press since you've become director and what are your future goals?

The goal for the press is growth, both numbers of titles and revenue. At the same time, we have a fairly conservative approach to that goal. We have already grown by leaps and bounds. A few years ago, Utah State University was contemplating closing their press. The director reached out to me to help him brainstorm some ideas. I suggested that we discuss joining our membership and the two presses, and that is what happened. I didn't know if the idea would work, but it did because we had a lot of open-minded people who were willing to contemplate a new arrangement. Ultimately, Utah State University joined our membership and transferred their publishing assets to us to manage, and with the stroke of a pen, our sales doubled. They've retained their brand as an imprint. They get that return but don't have to manage all the publishing details after they've selected the projects.

The aim of growth of the University Press is not just more revenue and more books but to build a press that is more prominent and more prestigious for our members. If we can do this, it increases their sphere of influence.

#### 3. Over the years, has culture influenced what gets published?

Not too often, but I can think of two examples that were sort of influenced by current events. One was a book published in 2009, "The End of Time: The Maya Mystery of 2012," which was about the purported Mayan apocalypse that was supposed to happen on Dec. 21, 2012. In the ranks of our anthro faculty, Anthony Aveni studies the Mayan calendar, and we asked him to put together a book to sell to the general public to quell fears of those who were afraid enough about it that they would read a book on the topic. The book sold pretty well for us, about 5,000 copies and a few more eBooks.

And back in 2000, there was a lynx reintroduction program in Colorado. We partnered with the Department of Fish and Wildlife to publish "The Ecology and Conservation of the Lynx in the United States," which was timed for release during the reintroduction.

Right now, we're considering a manuscript that is a bit hard to describe but is inspired by the recent gun violence in schools.

## 4. Are you a voracious reader? If so, what do you like to read?

I read a lot but the things I read tend to shift. I do like mysteries and more recently I have been into pop psychology -books written by academics in the field of psychology that have been distilled for a general audience. One I read a bit ago was "Mindset: The New Psychology of Success." I also enjoy business books. It always surprises me how much I enjoy the business side of my job, given my English literature background. Some of my favorite mystery authors are Michael Connelly, Jo Nesbo and Lisa Gardner.

## 5. If I walked into your office, what would be one of the things I'd want to know more about?

Back when I worked at Columbia University Press, they published a book by a French literary theorist titled "The Samari." They were trying to come up with an ad for the New York Review of Books. They pulled this quote from the book about "American men" and hired a model for a rooftop photo shoot with the Empire State Building as a backdrop. The model bailed the morning of the shoot. They came knocking on my door and asked if I would take the guy's place. I went off to the shoot in the clothes I had on that day. I ended up in this ad and the whole thing was so ridiculous that I had to keep a copy of the ad. It was my one and only modeling job.

#### Progress on tuition waiver benefit expansion continues[6]

CU leadership continues to work on changes to the <u>tuition waiver benefit</u>[7], with one campus already having announced an expansion of the benefit for dependents of faculty and staff.

Kathy Nesbitt, vice president of employee and information services, last week updated the Faculty Council on system administration's ongoing conversation with the campuses regarding changes to the benefit, which President Bruce Benson has said he <u>expects to see determined by spring[8]</u>.

CU-Boulder last month <u>announced an expansion of its dependent tuition benefit[9]</u> from 10 percent to 20 percent for all employees.

"I have met with the campus CFOs, and we have had really good discussion about establishing greater consistency with the tuition waiver," Nesbitt told the council at its Jan. 28 meeting at 1800 Grant St. She said the goal is to establish a 30 percent discount for employee tuition; the current benefit is for assistance with up to nine credit hours per year.

She noted CU-Boulder's recent commitment of a 20 percent discount for dependents, but that negotiations continue regarding the employee benefit.

A lingering sticking point for the campuses: transferability, which members of Faculty Council and Staff Council have advocated for throughout the review.

"For us to resolve this by spring, there won't be any changes to the benefit in terms of transferability, which is still a big issue," Nesbitt said. "The campuses were not in agreement."

Nesbitt said the difficulty in determining how widely the benefit would be used poses problems in cost estimation. Tight budgets across the system also are influencing decisions.

"For a campus to pay for someone to (use the benefit at a different campus), there was no appetite for that," she said.

Currently, system employees are alone in being able to choose at which campus they may use the tuition waiver. Employees at the CU Anschutz Medical Campus are limited to using the benefit at CU Denver.

## Regents to receive trio of budget options this month[10]

The CU Board of Regents this month will be presented with three initial budget scenarios for the 2016-17 fiscal year, each reflecting varying levels of state funding.

Todd Saliman, vice president of budget and finance, updated the Faculty Council during its Jan. 28 meeting at 1800 Grant St. The regents are set to meet Feb. 18-19 at UCCS.

Of the three budget options, the one receiving the most attention so far is based on Gov. John Hickenlooper's budget request, Saliman said. It includes a \$20 million cut for higher education; CU would account for \$4 million of that.

"We're lobbying to try to avoid the cut, but the state is in budget-cutting mode," Saliman said. "The state has a situation where the better the economy does, the more money the state takes in and the more they have to cut the budget to pay for refunds."

The second CU budget option assumes a more optimistic zero cut in funding from the state, while the third factors in an increase in state funding – "which seems highly unlikely," Saliman said. "But the governor referenced it in his budget request."

The Legislature's Joint Budget Committee will vote on higher education funding in March and the entire Legislature will begin considering the JBC's recommendations in April.

In other business at last week's Faculty Council meeting:

Faculty Council Chair John McDowell presented the council's Leadership in Public Education Award to Lt. Gov. Joe Garcia. President Bruce Benson and Tanya Kelly-Bowry, vice president of government relations, joined the council in honoring him.

"Thanks for your friendship and for all you've done in standing up for us with the Legislature and the governor," Benson said.

In his dual role as executive director of the Department of Higher Education, Kelly-Bowry said, Garcia has been a true friend of CU in times of crisis. "He has been the best advocate we've had."

Said Garcia, "I always have a warm spot in my heart for CU. I graduated from CU in 1979, and this means a lot coming from my alma mater, and from faculty in particular." He added, with a laugh, "As a college president (at CSU-Pueblo and Pikes Peak Community College), I didn't have faculty say 'thank you' very often, so I appreciate this." Garcia last fall announced he will resign his office later this year to become president of the Western Interstate Commission for Higher Education. Treasurer Dan Wilson appeared at the meeting to promote the university's Faculty Housing Assistance Program[11], which offers two ways of making housing more affordable for tenure and tenure-track faculty who meet financial requirements. One is an appreciation loan, or in effect a second mortgage that allows the homeowner to borrow up to another \$80,000 from CU, interest-free. The other is a loan guarantee program wherein CU agrees to repay funds to the mortgage company, should there be a default; this secures a lower interest rate for the borrower. Alexis Kelly, assistant treasurer, said the program – designed as a faculty recruitment and retention tool – has historically been popular in Boulder, but noted that interest among CU Anschutz faculty has increased significantly over the past year. Ken McConnellogue, vice president of communication, updated the council on the university's Constituent Relationship Management (CRM) platform. "We want to manage cradle-to-grave relationships with our constituents," he said. "We have many large and small databases at the university; some talk to each other, but most don't. There's a lot of segmented and fragmented data. The goal of the new CRM is to bring it all together in one place." Training in the Salesforce platform is underway this week.

Multimillion-dollar investments promised for first Transformational Research Funding Awards [12]

## Employee Services staff work to address payroll issues[13]

University of Colorado Employee Services officials are gathering feedback and addressing concerns among those who work with the payroll system, in addition to resolving issues with a small number of employees who either did not receive paychecks or received paychecks that were short for the January pay period. The issues, and the efforts by staff to correct them, are related to the Elevate project, CU's two-year, \$12.6 million upgrade to its finance and payroll systems. They come on the heels of a similar problem with December's payroll.

Most everyone affected had their pay issue resolved by Tuesday. Employee Services is continuing to work with those who may have overdrafts or other fees related to the problem.

The January pay cycle revealed about 120 employees who were affected system wide, a third of them graduate students in the English Department at CU-Boulder. For December's payroll, about 350 people were affected, most on the CU Anschutz Medical Campus. While some received no pay, many of the problems related to overtime, shift differentials or other additional pay. CU typically pays more than 20,000 people in each payroll run.

"We have fewer issues with each payroll, but there are also still problems to work out and we're doing that," said Kathy Nesbitt, vice president for employee services and information.

Associate Vice President Lisa Landis met with payroll system users on each campus last week to hear about problems and pain points with payroll. Nearly 500 people across the system participated. In addition to meeting with users, Employee Services has added temporary staff on the help desk fielding calls and emails about issues. The office also has renewed its training initiative and soon will release a certified resource guide for users. Nesbitt said CU had engaged an external vendor to help troubleshoot problems, improve processes and address customer service needs.

A number of the problems stem from the combination of a new system and the unfamiliarity of those who feed it data. The last upgrade to CU's payroll system happened eight years ago, while the last upgrade to the finance system was 11 years ago.

"People are experiencing frustration with the system and that's real," Nesbitt said. "While one person not being paid properly is a significant issue, it's also important to know that for a project of this magnitude, the system is working."

68th annual Conference on World Affairs 2016 speakers announced[14]

Colorado citizens explore impacts of oil and gas development[15]

Chancellor Horrell launches Reach Out and Listen Tour, sets high aspirations for CU Denver [16]

City bus stop likely to remain near main campus[17]

Public Safety receives Capitol-flown flag [18] U.S. and Cuban pediatricians meeting for first time in over 50 years [19] Wesley to move to PPCC position[20] Employees of the Year recognized at basketball game[21] Benight aids community recovery[22] Poudre Learning Center in Greelev gains CU-Boulder research grant [23] In purple Colorado, at-large CU regents seat anyone's to win[24] Yang featured in China Daily [25] [1] https://connections.cu.edu/people/aulin-named-ombuds-director-cu-boulder[2]

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